



# Returns form

Dear customer,

you can send your goods back free of charge within the cancellation period of 14 days at any PostNL location. Claims are only possible within the warranty period. For details, refer to the General Terms and Conditions at [www.getgoods.com](http://www.getgoods.com)

### How to return goods:

- Return the goods free of charge within the next 30 days
- Enter number and reason
- Put the delivery note / returns form in the box
- Stick the return label onto the box
- Post your parcel at any PostNL location

### Returns

Get your goods GmbH  
Antwoordnummer 50301  
6120 XV Born  
Netherlands

Invoice number: \_\_\_\_\_ Customer ID: \_\_\_\_\_

Item number	Article description	Quantity	Number	Reason

#### Reason for return:

- R01 Article doesn't meet the expectations
- R02 Supplied quantity wrong
- R03 Items incomplete (parts/accessories are missing)
- R06 Goods were delivered too late
- R07 Transport damage (item is damaged)
- R08 Other than depicted
- R10 Technical defect of the item
- R13 Goods ordered by mistake
- R17 Item delivered is different from the one ordered

#### Description of the problem:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

#### Personal data:

If you are returning devices with storage media, please note the following guidelines:

1. You are entirely responsible for the safeguarding and the deletion of the data
2. If, due to a failure e.g., a deletion isn't possible, you have to inform us about the existence of personal data by ticking off the corresponding information below.

Yes  No

Serial number of the article \_\_\_\_\_